

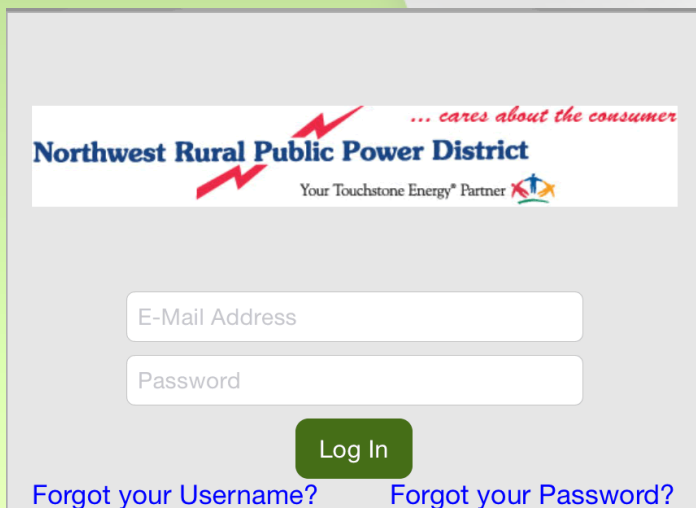
Welcome to SmartHub!

Northwest Rural PPD's Customer Self Service Portal

In April, Northwest Rural launched a new self service customer portal named SmartHub. The portal is available through a computer or mobile devices (Apple or Android). This article will focus on the App for mobile devices. Accessing the customer portal by selecting the link at www.nrppd.com will be very similar. You will be able to make selections of notifications by email or text message on the web link.

Access your App Store:
Google Play or the Apple App Store

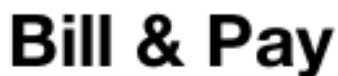
Search for the FREE SmartHub App. Note - there are other apps with similar names, make sure you have the right one. Look for this icon

The image shows the SmartHub login screen. At the top, there is a logo for Northwest Rural Public Power District with the tagline "... cares about the consumer" and "Your Touchstone Energy® Partner". Below the logo are two input fields: "E-Mail Address" and "Password". A green "Log In" button is positioned below the password field. At the bottom of the screen, there are two links: "Forgot your Username?" and "Forgot your Password?".

After installation of SmartHub search for Northwest Rural.

Log in using your existing account information or Register as a New User.

If you need to Register you will need your Account Number and your last name on your account exactly as printed on your monthly bill statement.



My Usage

Click on “My Usage” to view charts:

- ☐ Monthly
- ☐ Weekly
- ☐ Daily
- ☐ Hourly

⏮ ⚙ ⚙ ⏭
Select Account Settings
Bill & Pay

NORTHWEST RURAL PPD |

\$258.23 is past due and is subject to disconnect if not paid by 4/30/15.

Past Due
Auto Pay

Total Balance:

\$258.23

\$258.23 is past due and is subject to disconnect if not paid by 4/30/15.

Pay

Last Updated: May 6, 2015 09:59:28 PM

0000106400

5613 State Highway 87
PO Box 249
Hay Springs, NE 69347-0249

308-638-4448 or 800-847-0452
Office Hours 8:00am-5:00pm Monday-Friday
www.nrrppd.com

1838 1 AY 0.378 4 1838
 MR. John Doe C-5 P-5
 1234 STATE HWY 87
 HAY SPRINGS NE 69347-0000

Account Number: 12345	Statement Date: 04/09/2015
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BILLING SUMMARY

Balance From Last Billing	453.86
Payment 03/25/15	453.86 CR
Balance Prior to this Billing	0.00
Current Charges	308.23
Amount Due On or Before 04/24/2015	\$308.23

Disconnect will occur on 04/30/2015!
 Please remember that you are responsible for the health and welfare of any livestock that are on the premises should disconnection of your electric service occur.

Service Description					Rate Description			Service Location	
John Doe FARMSTEAD/ST					Residential Off Peak			16 29 45 NE3A	
Meter	Service From	To	Days	Prev Read	Prev Read	Mult	KWH Used	Bill Type	
119668932	03/01/15	03/31/15	30	27810	25252	1	1,667	Regular	
119668932-ON	03/01/15	03/31/15	30	27810	25252	1	892	Regular	
119668932-OFF	03/01/15	03/31/15	30	27810	25252	1	892	Regular	

KWH Usage History

Last Year	This Year
396	2,859

Balance From Last Billing 453.86
 Payment 03/25/15 453.86 CR
 Balance Prior to this Billing 0.00

Current Charges

KWH Charge On-Peak	168.70
KWH Charge Off-Peak	65.12
Access Charge	10.00
175 Watt MV Light (1)	28.34
Nebraska State Tax	16.07
Total Current Charges	308.23

Retain this copy for your records.
Please detach and return bottom portion with payment.

5613 State Highway 87
PO Box 249
Hay Springs, NE 69347-0249

John Doe
1234 STATE HWY 87
HAY SPRINGS NE 69347-0000

Account: 12345 *	Statement Date: 04/09/2015
Amount Due on or Before 04/24/2015	\$308.23
Amount Due After 04/24/2015	\$308.23
DISCONNECT DATE	04/30/2015
*** DO NOT PAY -- Paid by Credit Card ***	

Northwest Rural PPD has drop boxes available at both Hay Springs and Crawford offices.

Northwest Rural Public Power District
 PO Box 249
 Hay Springs, NE 69347-0249

iDRESS ON BACK

... 10:12 AM 51°C 40.0% FM

Select Range

Yesterday's Usage >

This Week's Usage >

Last Week's Usage >

This Month's Usage >

Last Month's Usage >

This Year's Usage >

Account: 123456
Hay Springs, NE 69347

Meter: 1N6031577540

Daily Usage (in kWh) for Meter: 1N6031577540

un, Jun 9	Mon, Jun 10	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Yesterday
18.0	32.0	38.0	39.0	36.0	42.0	37.0	24.0	8.0

Hourly Usage for 05/15/2013

Time	Usage (kWh)
1-3am	1
3-5am	0
5-7am	1
7-9am	2
9-11am	3
11am-1pm	3
1pm-3pm	4
3-5pm	2
5-7pm	3
7-9pm	1
9-11pm	1
11pm-1am	1



Contact Us

Auto Pay Inquiry

Change Personal Information

Visit Our Website

Email Us

Give us a call

Miscellaneous

Change Personal Information

CONTACT ADDRESS:

Mr. John Doe
1234 State Highway 87
Hay Springs, NE 69347

TAP BELOW TO ADD COMMENTS:

Add your changes here.

Submit

COMING SOON!



**Service
Status**

Verizon LTE10:15 AM29%

Select LocationService Status

View All Locations

View All Locations

LOUTZENHISER, RANDY | 9136

COOP Provided Electric Service | 1107160002 | 5-3 UNOCCUPIED

Rd 8 & Kk
Flagler, Co 80815

COOP Provided Electric Service | 1107170001 | 1-2 RURAL

Rd 8 & Mm
Flagler, Co 80815

COOP Provided Electric Service | 1280400001 | 6-1 SPRINKLER

Rd 12 & Nn
(Null), Co (Null)

COOP Provided Electric Service | 1280800000 | 6-1 SPRINKLER

Outage

Rd 8 & Nn
(Null), Co (Null)

COOP Provided Electric Service | 1281000000 | 6-1 SPRINKLER

Rd 8 & Mm
(Null), Co (Null)

COOP Provided Electric Service | 1281100002 | 6-1 SPRINKLER

Rd 9 & Mm

Your power may be out

Outage Status:

We are working to resolve the issues with your service.

Power Lost:Jun 18, 06:40 PM

Meter:53545171

Report Outage

Select a location on the left to see reporting options.

We trust you will find this new access to information useful and informative. Look for more functionality to be available in the future. Development plans include the ability to initiate service work, connect a new service, report outages, among others. Check www.nrppd.com for additional help and information. If you have any questions or comments about this or any topic please contact the Northwest Rural office by email at nrppd@nrppd.com or by calling 308-638-4445.

Thank you, Northwest Rural Staff